

Kayakhub Exeter
Group Activities Terms and Conditions

Conditions of Activities:

- All participants must wear the supplied PFD at all times, when on or around the water. Any refusal or non compliance will result in the activity being terminated without refund.
- All participants (over 18 and guardians of under 18's) confirm that they will inform Kayakhub Exeter staff, before the activity, of any medical conditions that could effect a participant during the hire.
- All participants will ensure that instructions from Kayakhub Exeter staff/instructors are followed at all times. Failure to do so could result in the termination of the activity without refund.
- Any damages or loses that incur during the activity period, wether by your negligence, deliberate or accidental actions will be be paid for by the booker, in full, on your return. A minimum charge of £50 will be applied.
- Kayakhub Exeter reserve the right to refuse or immediately terminate any activity at any time.

Waiver and Release of Liability:

- All participants understand and acknowledges that any water sports including kayaking, canoeing and paddleboarding carries potential danger and is undertaken at your own risk.
- All participants within the booking therefore agree to paddle with due care and attention at all times during the hire period.
- All under 17's are to be kept under close supervision at all times on the water.

Cancellation Policy:

To secure your group activity a 50% deposit will paid at the time of booking with the remaining 50% due 7 days before the activity date.

- 8days or more before the activity date = 100% refund
- 5-7 days before the activity date = 50% refund
- 48 hours before the activity date = No refund offered.

If we have to cancel the activity for any reason we will offer a full refund.

Please note that poor weather (wind and rain) will not be cause for cancellation and only in extreme poor weather will we be forced to cancel.